



Passenger Transport Subsidy Scheme

Who is it for?

Easy Read version

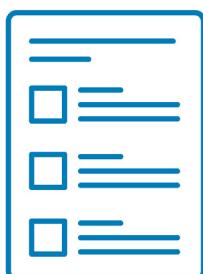


How to use this document



We are the Government of Western Australia
Department of Transport and Major Infrastructure.

We wrote this document.



We wrote some words in **bold**.

We explain what these words mean.

There is also a list of these words on page [19](#).



You can ask someone you trust for support to:

- read this document
- find more information.



This is an Easy Read summary of another document.

It only includes the most important ideas.



You can find the other document on our website.

www.transport.wa.gov.au/ptssdocuments

What is in this document?

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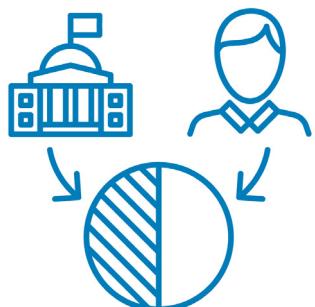
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What is PTSS?



The Passenger Transport Subsidy Scheme supports people with disability by helping pay for taxi services.

We also call it PTSS.



PTSS pays for part of a person's trip.

And the person only has to pay what is left over.



**Department of
Transport and
Major Infrastructure**

The Department of Transport and Major Infrastructure runs PTSS.

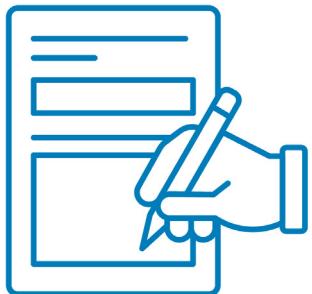


This document explains who can use PTSS.

We have 2 other documents that explain:



- what documents you need to apply for PTSS



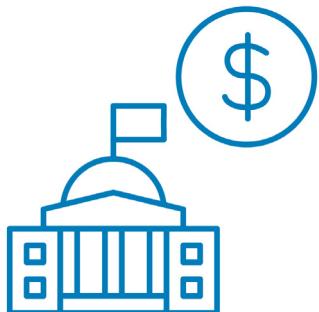
- how to apply for PTSS.



You can find these documents on our website.

www.transport.wa.gov.au/ptssapply

What can PTSS pay for?



When you take part in PTSS, you get a **subsidy**.

A subsidy is money from the government to help pay for services.

PTSS has a:



- standard subsidy



- wheelchair subsidy.

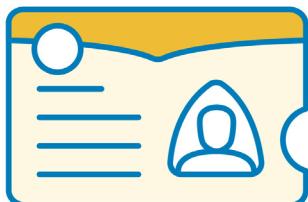


We will explain them below.

Standard subsidy



You can get a standard subsidy if you don't need to use a wheelchair.



You will get a yellow card for a standard subsidy.



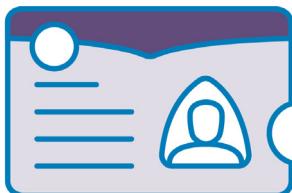
PTSS will pay:

- 50% of the fare
- up to \$25 per trip.

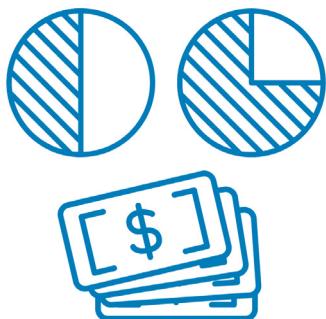
Wheelchair subsidy



You can get a wheelchair subsidy if you need to use a wheelchair.



You will get a purple card for a wheelchair subsidy.



PTSS will pay for **50%** or **75%** of your trip.



If you do not need to stay in your wheelchair when you travel, PTSS will pay:

- **50%** of the fare
- up to **\$25** per trip.



If you do need to stay in your wheelchair when you travel, PTSS will pay:

- **75%** of the fare
- up to **\$35** per trip.

Who can use PTSS?



PTSS is for people with disability living in Western Australia.

You must be an Australian:



- **citizen** – someone who belongs to Australia under the law



- **permanent resident** – someone who is allowed to live in Australia but is not a citizen.



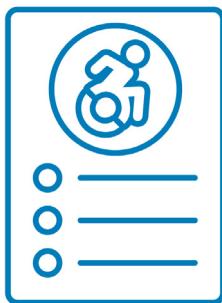
You must have a disability that stops you from using public transport.



We do an **assessment** to decide if you can use PTSS.



Assessments help us work out how your disability affects your life.



We explain the disabilities we check on the following pages.

Mobility disability



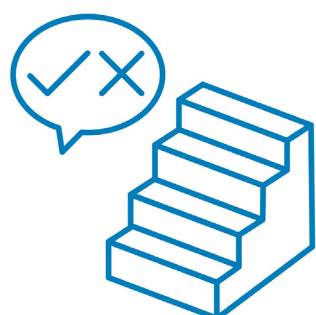
A **mobility disability** affects how well someone can move their body.



We will do an assessment to understand how your mobility disability could stop you from using public transport.

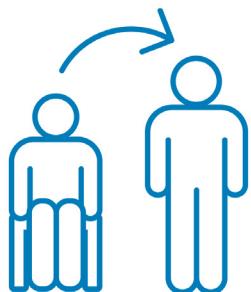


We will ask if you need equipment to support your mobility, such as a wheelchair.

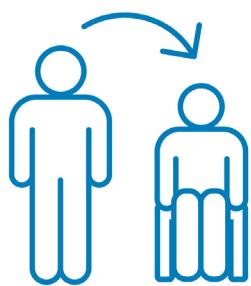


We will ask if you can use steps.

We will ask how well you can:



- sit then stand



- stand then sit.



We will ask about the treatment you get for your mobility disability.



We will ask if your mobility disability is:

- getting worse
- getting better
- staying the same.



We will ask what your **medical practitioner** says about your mobility disability.

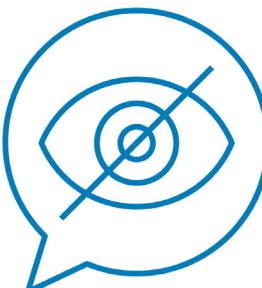
A medical practitioner is a doctor who looks after your health.

Vision disability



A **vision disability** is when someone has trouble seeing.

They might be able to see a little bit or not at all.



You must have a **diagnosis** that says you are legally blind to use PTSS.



A diagnosis is when a doctor works out what health condition someone has.



We will do an assessment to understand how your vision disability could stop you from using public transport.

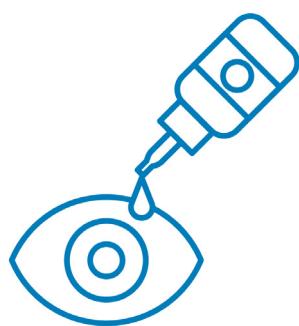


We will ask for a report from your doctor who:

- checks your eyes
- treats eye problems.



We will find out how well you can see letters on an eye chart.



We will ask about the treatment you get for your vision disability.



We will ask if your vision disability is:

- getting worse
- getting better
- staying the same.

Cognitive or intellectual disability

A **cognitive disability** affects how people:



- think
- communicate
- understand
- focus on what they're doing
- remember.



We will do an assessment to understand how your cognitive disability could stop you from using public transport.



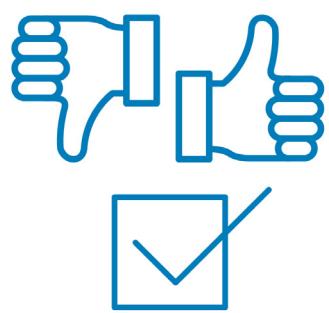
We will ask for proof from your medical practitioner about your cognitive disability.



We will ask your medical practitioner to explain why your cognitive disability makes it hard to use public transport.



We will ask about the treatment you get for your cognitive disability.



We will ask if your cognitive disability is:

- getting worse
- getting better
- staying the same.

When we will not approve PTSS

We will not approve PTSS for someone if:



- their disability does not affect how they move all the time



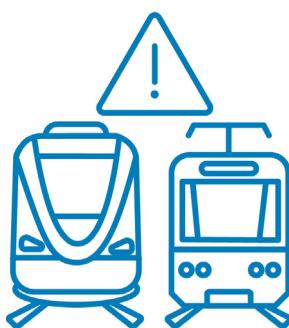
- they do not have a diagnosis for their vision disability that says they are blind.



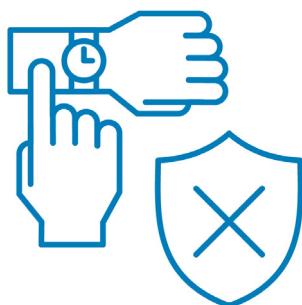
We will not approve PTSS for someone because they act in a way that upsets or bothers other people.



We will not approve PTSS for someone because public transport is too far away from where they live.



We will not approve PTSS because of problems with public transport that are not because of a person's disability.



For example, if public transport:

- takes too long
- feels unsafe.

Word list

This list explains what the **bold** words in this document mean.



Assessment

Assessments help us work out how your disability affects your life.



Citizen

A citizen is someone who belongs to Australia under the law.



Cognitive disability

A cognitive disability affects how people:

- think
- communicate
- understand
- focus on what they're doing
- remember.



Diagnosis

A diagnosis is when a doctor works out what health condition someone has.



Medical practitioner

A medical practitioner is a doctor who looks after your health.



Mobility disability

A mobility disability affects how well someone can move their body.



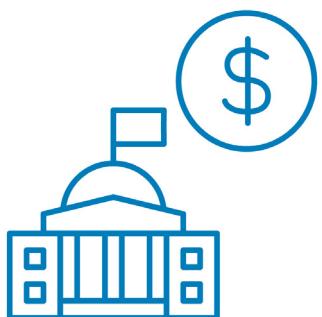
Permanent resident

A permanent resident is someone who is allowed to live in Australia but is not a citizen.



Standard subsidy

You can get a standard subsidy if you don't need to use a wheelchair.



Subsidy

A subsidy is money from the government to help pay for services.



Vision disability

A vision disability is when someone has trouble seeing.

They might be able to see a little bit or not at all.



Wheelchair subsidy

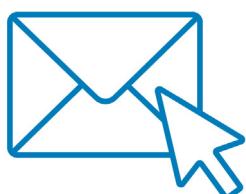
You can get a wheelchair subsidy if you need to use a wheelchair.

Contact us



You can call us.

13 11 56



You can send us an email.

ondemandtransport@transport.wa.gov.au



You can write to us.

On-demand Transport

GPO Box R1290

Perth WA 6844



You can visit our website.

www.transport.wa.gov.au/ptssapply



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