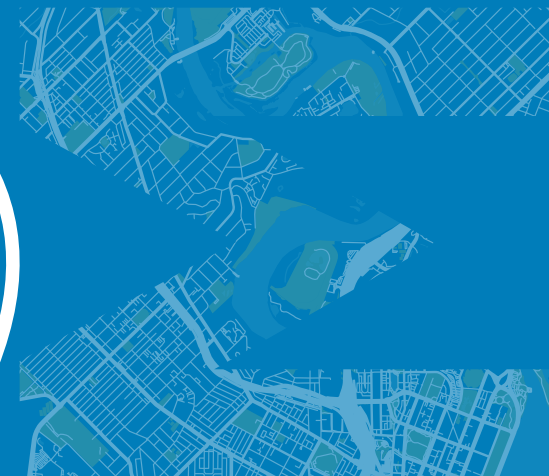




Government of Western Australia
Department of Transport
and Major Infrastructure

Empowering a
thriving community

Transport Strategic Plan 2025-2029



Acknowledgment of Country

The Department of Transport and Major Infrastructure (DTMI) acknowledges the Traditional Custodians of the land throughout Western Australia and pays our respects to Elders past and present.

We acknowledge the members of all Aboriginal communities, their cultures and continuing connection to Country throughout the State.

About this Report

The information contained in this publication is provided in good faith and believed to be accurate at time of publication.

The State shall in no way be liable for any loss sustained or incurred by anyone relying on the information.

October 2025

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Alternative formats

This publication is available in alternative formats upon request. Contact us to request a copy or submit an enquiry.

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Every decision we make is shaped by a focus on quality of life: today and for future generations.

Managing Director's foreword

It gives me great pleasure to share the Department of Transport and Major Infrastructure's (DTMI), Transport Strategic Plan 2025-2029. Our Strategic Plan outlines our strategies for empowering a thriving community and support the delivery of the State Government's priorities and commitments.

Western Australia's growing population continues to drive demand for accessible, safe and sustainable transport. This growth compounds many of the challenges we face, including evolving community expectations, rising cost of living, and rapid pace of change. While we operate in a dynamic environment shaped by political, geographic, social, technological and economic forces, we remain steadfast in our commitment to deliver equitable and sustainable transport outcomes for the WA community.

We're advancing our digital transformation to make our services more accessible, efficient, and responsive to the needs of all Western Australians. By embracing new technologies and digital ways of working, we'll deliver better outcomes for the community and build a strong foundation for the future.

As a large, community focused agency with a significant regulatory role, Transport function has long played a key role in connecting people and places across the State. We work with local, state and national partners to shape policy, plan infrastructure, and reform regulations in ways that reflect the needs of a growing WA community.

To deliver on this role effectively, we are committed to building the capability of our people, empowering our leaders at all levels, and maintaining a clear focus and sense of urgency

in achieving the State Government's vision for Western Australia to remain the strongest economy in the nation.

Our work continues to evolve to support a strong, diversified economy by improving access to jobs, services and education, particularly in regional and remote communities. It also underpins broader State investments in integrated infrastructure, housing, health and energy transition by ensuring the right transport connections are in place to maximise these investments and support inclusive and thriving communities. In this way, we help set the foundation for future growth, aligned with the State's investment in local industries and a skilled workforce.

Equity and public value are fundamental to our approach. We're committed to creating an inclusive transport system where all Western Australians, regardless of where they live or how they travel, feel supported, connected and seen.

Every decision we make is shaped by a focus on quality of life: today and for future generations.

Our purpose and strategic priorities guide this work. By emphasising resilience, decarbonisation, digital transformation and regional connectivity, we're continuing to build and deliver a transport system that supports economic growth, strengthens communities and delivers lasting public value.

A handwritten signature in black ink, appearing to read 'Iain Cameron'.

Iain Cameron PSM
Managing Director - Transport
Department of Transport and Major Infrastructure

About us

Transport leads the development of safe, integrated and efficient transport services and systems for the Western Australian community.

Our purpose – Empowering a thriving community – places our community at the heart of everything we do.

Our ability to coordinate our state's transport operations, undertake strategic planning and policy development with the goal of delivering safe, equitable and sustainable transport services and systems, is essential to achieving our purpose.

Our agency, DTMI, encompassing the Office of Major Infrastructure Delivery (OMID), is part of WA's Transport and Major Infrastructure Portfolio. The Portfolio brings together WA's three transport agencies DTMI, Main Roads WA and the Public Transport Authority, along with dedicated project offices, the Office of Major Transport Infrastructure Delivery (OMTID) and the State's future container port, Westport, to provide world-class outcomes for the community through integrated transport systems and services, and transformative major infrastructure projects.

We also collaborate with other government agencies, private operators, industry partners and the community to achieve our purpose.

Wherever people are going in WA, we'll help them get there. We help people participate in activities that enrich their lives, connect them to family and friends and support their community.



Our purpose

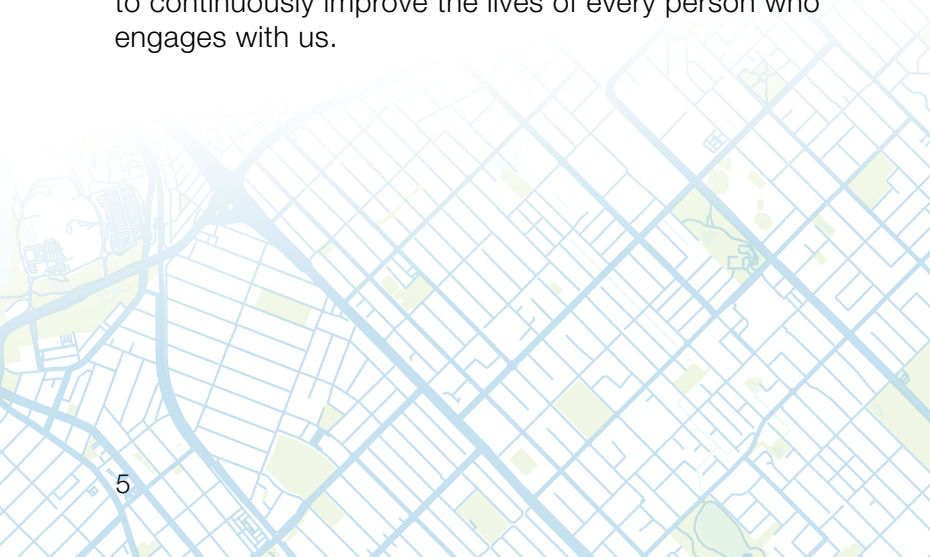
Empowering a thriving community.

Our purpose statement positions Transport's function as a regulator and influencer, educator and enabler, building trust and social licence with the community we belong to and serve.

'Empowering' means we provide transport services and infrastructure that support economic prosperity and create jobs in WA, while enabling our diverse community to participate in activities that enrich their lives.

A 'thriving community' fosters individual wellbeing through physical and mental health, knowledge and learning, safety, equity, security, and a strong sense of belonging.

Transport plays an important role in a dynamic and ever-changing environment that is increasingly influenced by technology, automation and customisation. To achieve our purpose, we must add value to the wider community to continuously improve the lives of every person who engages with us.



Our values

Our values demonstrate the guiding principles and behaviours that reflect who we are and what we stand for.

Collaboration

Working together we get things done. We share knowledge and resources as we work with others to achieve our purpose and accomplish beneficial solutions for our community.

Wellbeing

We recognise the importance of every person's emotional and physical safety, creating an inclusive, supportive and positive workplace for ourselves, each other and our community.

Adaptability

Responding to the changing needs of our community, we are curious, try new things and support each other to grow. We challenge the status quo with fresh ideas and innovative thinking.

Accountability

We make informed and transparent decisions and are responsible for our actions. We ask questions, share information, seek and respond to feedback, and uphold the highest levels of integrity.





State Government's priorities

- Diversifying the economy
 - Accessible healthcare and housing
 - Building safe and inclusive communities
 - Protecting and restoring the environment
 - Delivering quality infrastructure and services
-

These priorities keep us focused, help us build a skilled and capable workforce, demonstrate strong leadership, and create a shared sense of urgency to achieve outcomes that matter for all Western Australians.

Our actions will ensure our community benefits from a transport system that is safe, sustainable, inclusive, and future-ready. By delivering on these priorities, we provide people-focused transport solutions, supported by strong governance, and play a central role in achieving the State Government's vision for Western Australia to remain the strongest economy in the nation.

Strategic priorities

Our strategic priorities for transport in WA guide us in delivering on our purpose of empowering a thriving community, while supporting the State Government's priorities.



Community first

We make transport connected, accessible and safe for all Western Australians, our aim is to reflect the diverse and evolving needs of our community, removing barriers to equitable transport so that all Western Australians have access to the safe services and infrastructure they need. We focus on delivering outcomes that are inclusive, improve quality of life and support community wellbeing through evidence-based, people-focused decisions.

Over the next four years, we will:

- 1. Adapt to meet changing community needs** with reliable information, evidence-based research, and community insights that support policymaking and safe service design.
- 2. Engage with our community** to design safe, connected and sustainable transport services and infrastructure that reflect community priorities and lifestyles, supporting improved quality of life.
- 3. Prioritise digital transformation** to provide secure, user-friendly, and responsive digital infrastructure and services that can be accessed by all Western Australians, whether online, in person, or through trusted local channels.
- 4. Prioritise social and economic outcomes** that will improve access and opportunities for Aboriginal and Torres Strait Islander peoples, regional communities, and other groups experiencing barriers to transport.
- 5. Implement a clear and holistic digital strategy** to inform future technology investment and support improved service delivery.

Safe and sustainable transport

We collaborate with the community, industry and across government to create flexible, climate-resilient, and integrated transport that reduces emissions, helps grow the WA economy, strengthens local jobs, and ensures all Western Australians can access the services and infrastructure they need, when they need it, no matter where they live. By investing in and enhancing both physical and digital infrastructure that enable these services, we help build healthy, resilient and productive communities across WA so future generations can enjoy the economic and lifestyle benefits of a healthy environment.

Over the next four years, we will:

- 1. Monitor environmental, social and economic trends** to guide investment in safe, sustainable transport that meets the long-term needs of the WA community.
- 2. Lead and contribute to whole-of-government priorities** to build sustainable and resilient supply chains, improve community access to integrated transport, support trade growth, and cut emissions.
- 3. Support local small to medium enterprises** by partnering with industry and stakeholders to facilitate employment and training opportunities, boosting local jobs and contributing to the WA economy.
- 4. Modernise and influence our sector's legislation and regulations** to safely and sustainably regulate the industry and support the community.



Strong governance

We are committed to maintaining the community's trust through strong leadership, integrity, and transparent, accountable decision-making. We strengthen governance, protect information, and ensure our digital services are safe, secure, reliable, and easy to use. Our commitment to robust digital governance, including strengthened cybersecurity and data-driven decision-making, supports continuous service improvement. Through prudent financial management and careful evaluation, we invest in transport systems that deliver lasting public value.

Over the next four years, we will:

- 1. Position Transport as a modern and trusted regulator** by maintaining a contemporary regulatory framework and strengthening business systems to meet evolving community expectations.
- 2. Protect information and safeguard privacy** through strong governance, secure design, authorised AI tools and robust cybersecurity, enhancing our services while maintaining public trust.
- 3. Ensure Transport's financial sustainability** to support the delivery of government commitments and long-term benefits for the WA community.
- 4. Sustain investment in essential physical and digital transport infrastructure, systems, and services** that are safe and supported by prudent financial management and robust evaluation.
- 5. Demonstrate strong governance and integrity** to meet community expectations and maintain confidence in Transport.



Empower our people

We believe exceptional transport services begin with exceptional people. By investing in our people, enhancing their capabilities, harnessing diversity, supporting wellbeing and embracing digital transformation, we help build a sustainable future where every Western Australian experiences safe, sustainable, and accessible transport. Whether through outstanding customer service, smarter planning and responsive systems, our people are the creative force behind innovations that improve lives across the state.

Over the next four years, we will:

1. Enable a culture of digital safety, ethical information and technology use, to strengthen cyber security awareness and protect community information and services.

2. Position DTMI as an employer of choice through a values-driven culture and meaningful career opportunities.

3. Encourage our people to be curious and equip them with the capability and digital tools to build their confidence to thrive in a rapidly changing world.

4. Foster a workplace where employees feel valued, trusted, and supported through inclusion, diversity, wellbeing, and recognition.

5. Develop adaptive leaders who empower teams, provide clear direction, and drive performance.

6. Modernise and integrate our digital systems and platforms to support seamless and efficient employee experiences.

7. Embed data-driven strategic workforce planning to ensure the right people, with right capabilities, are in the right roles, ready to deliver secure, responsive and community-focused services.



Department of Transport and Major Infrastructure

Transport Strategic Plan 2025 - 2029

Our purpose
Empowering a thriving community.

Our strategic priorities



Community first



Safe and sustainable transport



Strong governance



Empower our people

Our values



Collaboration

Working together,
we get things done



Wellbeing

Looking after ourselves
and supporting others



Adaptability

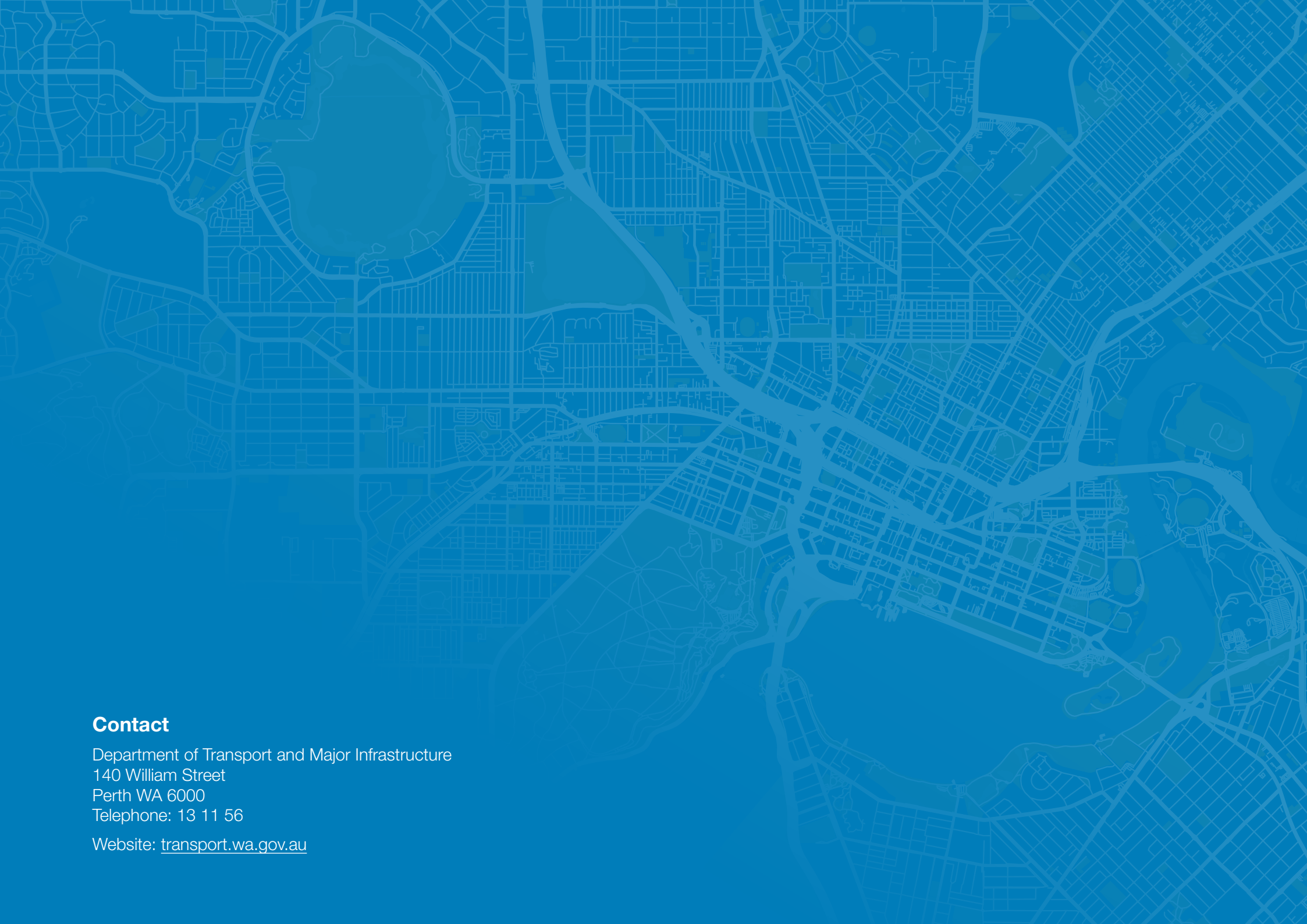
Always open to possibilities



Accountability

Taking ownership, we deliver





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