



**WHEN BLANK, THIS FORM IS CLASSED AS OFFICIAL;  
WHEN FILLED OUT, THIS FORM IS CLASSED AS OFFICIAL - SENSITIVE**

# Feedback form

The Department of Transport (DoT) welcomes your feedback to assist us in delivering excellent service.

To have your say, you can complete an online feedback form on the DoT website.

Alternatively, please complete this form and submit via:

Email: [info@transport.wa.gov.au](mailto:info@transport.wa.gov.au)

Fax: (08) 6551 6942

Post: The Customer Feedback Coordinator  
Department of Transport  
GPO Box C102  
Perth WA 6839

In person: At one of our metropolitan or regional centres (list of locations available on the DoT website).

If you have a hearing or speech impairment, contact the National Relay Service on 13 36 77 or Speak and Listen on 1300 555 727 and ask to be connected to DoT on (08) 6551 6000. This service is available for DoT customers Monday to Friday between 8am and 5pm.

Please indicate if you require the services of an interpreter and DoT will arrange this on your behalf.

## Feedback type

Please indicate your feedback type below.

- Compliment
- Complaint
- General feedback

## Customer's information

Please complete the details below. Fields marked \* must be completed.

Customer's name\* \_\_\_\_\_

Organisation \_\_\_\_\_

Telephone number\* \_\_\_\_\_

Address\* \_\_\_\_\_

\_\_\_\_\_

Email \_\_\_\_\_

Driver's licence number \_\_\_\_\_

Vehicle licence number \_\_\_\_\_

National Relay Service required?  Yes  No

Interpreter service required?  Yes  No

Preferred contact:  Email  Phone  Mail

## Writing on someone's behalf

If you are writing on someone else's behalf please complete your details below. Fields marked \* must be completed.

Name\* \_\_\_\_\_

Telephone number\* \_\_\_\_\_

Address\* \_\_\_\_\_

\_\_\_\_\_

Email \_\_\_\_\_

National Relay Service required?  Yes  No

Interpreter service required?  Yes  No

Your relationship to the person you are writing on behalf of (eg parent, spouse, friend)?

\_\_\_\_\_

Has the customer authorised you to submit this feedback on their behalf?  Yes  No

