



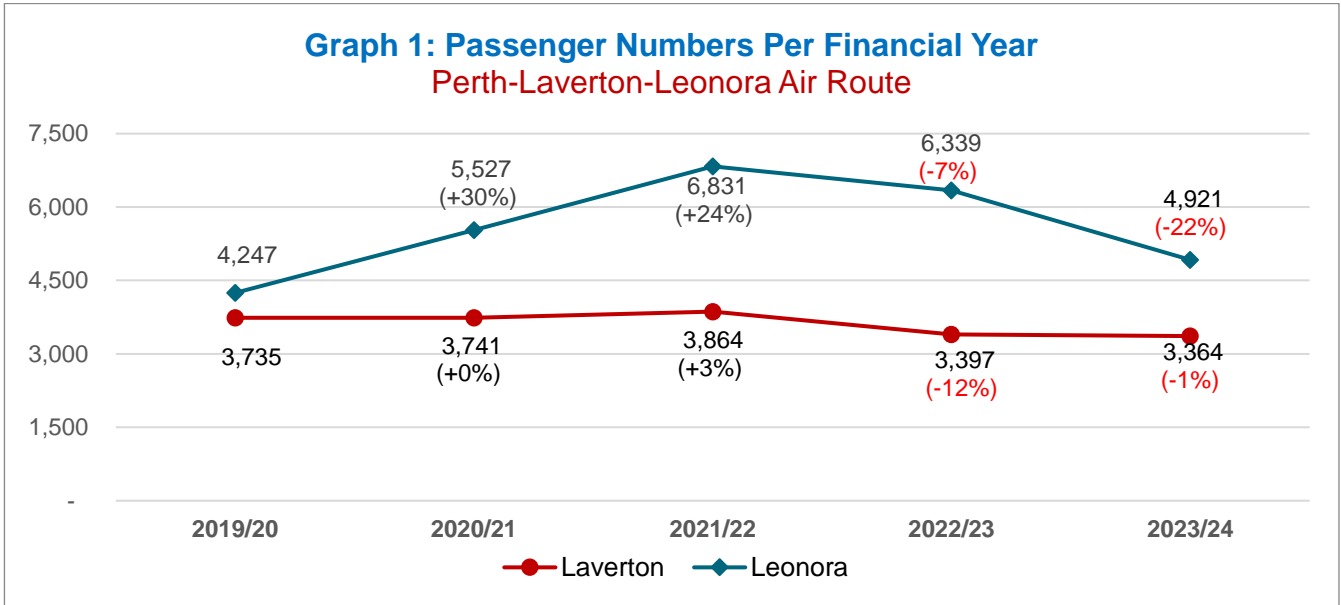
Snapshot: Northern Goldfields Air Routes

Quick Facts

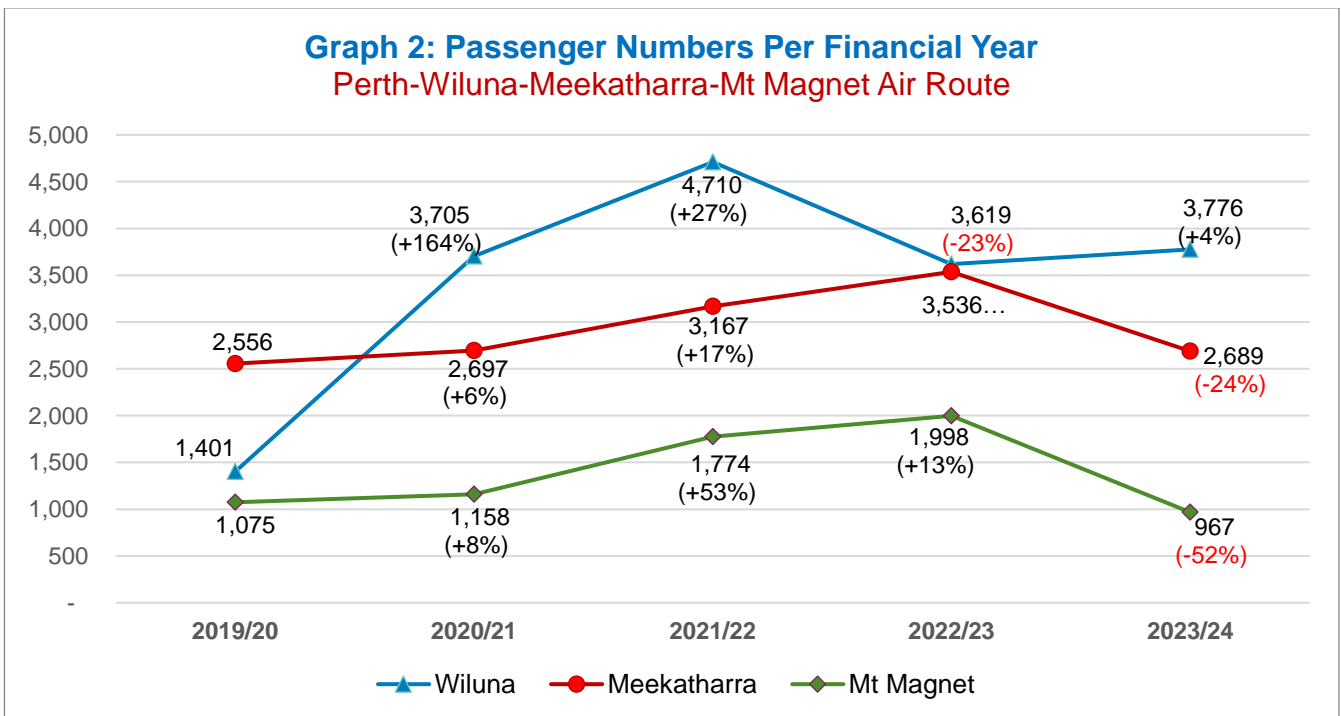
<p>Number of services:</p>	<ul style="list-style-type: none"> • Perth-Laverton-Leonora-Perth route: <ul style="list-style-type: none"> – each town receives 3 return flights per week • Perth-Wiluna-Meekatharra-Mount Magnet-Perth route: <ul style="list-style-type: none"> – Wiluna and Meekatharra receive 3 return flights per week – Mt Magnet receives 4 return flights per week
<p>Aircraft used:</p>	<ul style="list-style-type: none"> • De Havilland Dash 8-100 aircraft with a seat capacity of 36 and is operated by two pilots and a flight attendant. • De Havilland Dash 8-300 aircraft with a seat capacity of 52 and is operated by two pilots and two flight attendants.
<p>Service agreement:</p>	<ul style="list-style-type: none"> • The State Government has a Deed of Agreement with Skippers to provide RPT air services between Perth and Laverton, Leonora, Meekatharra, Mount Magnet and Wiluna until 2 July 2028.
<p>State Government's role:</p>	<ul style="list-style-type: none"> • Under the Deed, the Department of Transport (DoT): <ul style="list-style-type: none"> – Chairs two Aviation Community Consultation Group meetings for Leonora/Laverton and Meekatharra/Mount Magnet/Wiluna per year. During the meeting key stakeholders meet with DoT and Skippers to discuss airline performance, initiatives, and partnership opportunities. These discussions are vital in ensuring the air route's long-term viability and to foster potential route growth. – DoT engages with Skippers regularly in relation to any issues that may occur on the air routes. • Under the Deed, Skippers is required to report monthly on key statistics such as passenger numbers, load factors, airfares, On Time Performance (OTP) and service cancellations.

Passenger Demand

- Current passenger demand for RPT air services operating on the Northern Goldfields routes for Laverton, Leonora, Meekatharra, Mount Magnet and Wiluna is enough for only one operator. Generally, demand of less than 100,000 passengers per year is unlikely to sustain two airline operators.
- **Graph 1** demonstrates the passenger demand for Laverton and Leonora over a five-year period between 2019/20 and 2023/24.
 - In 2023/24, the number of passenger movements on the Leonora route decreased by 22% to 4,921 and by 1% to 3,364 on the Laverton route compared to the previous year.



- **Graph 2** demonstrates the passenger demand for Wiluna, Meekatharra and Mt Magnet over a five-year period between 2019/20 and 2023/24.
 - In 2023/24, the number of passenger movements between Perth and Wiluna increased by 4% to 3,776 compared to the previous year. Demand decreased by 24% to 2,689 on the Meekatharra route and by 52% to 967 on the Mt Magnet route compared to the previous year.



Air Service Performance

On Time Performance (OTP)

When a flight departs/arrives within 15 minutes of the scheduled time, it is considered on time. This is an airline industry benchmark. The OTP of flights can be affected by controllable or uncontrollable circumstances causing the flight delays.

Controllable delays

Controllable delays are those circumstances that cause flight delays that are within the airline’s control and the airline has capacity to rectify potential delays.

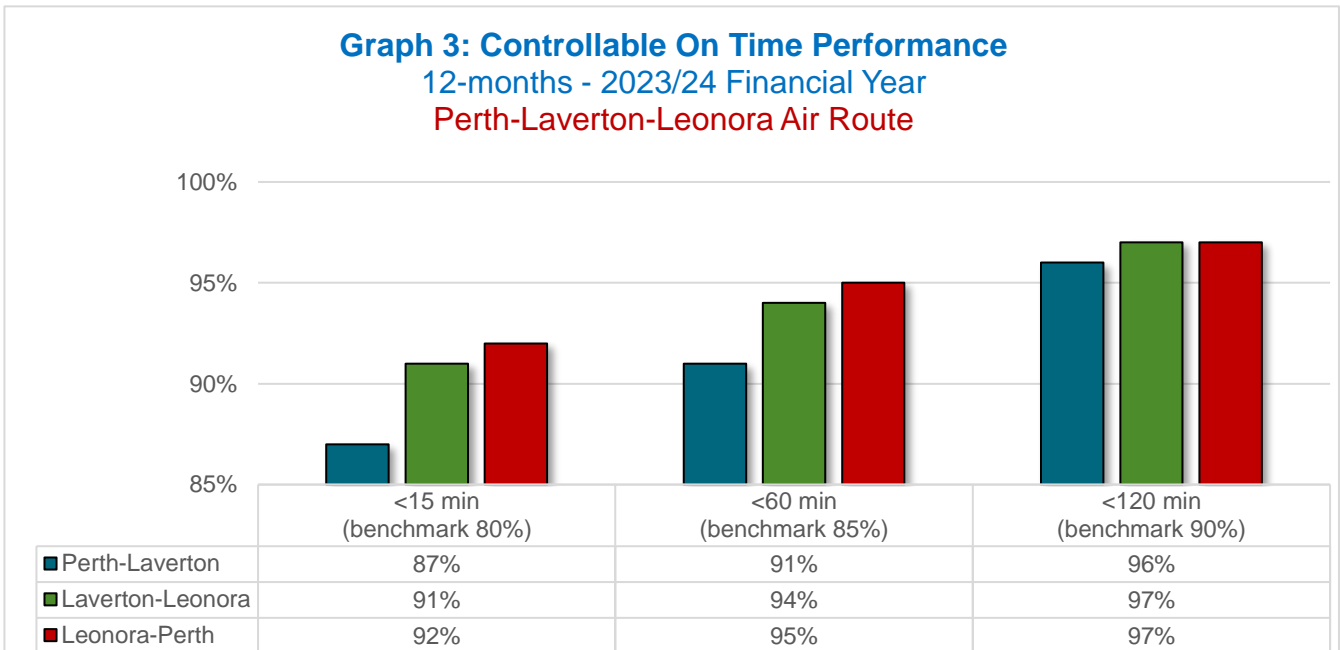
Uncontrollable delays

Uncontrollable delays are those circumstances that cause flight delays that are beyond the airline’s control and capacity to rectify, such as bad weather conditions, airport congestion and air traffic control delays by third parties at airports.

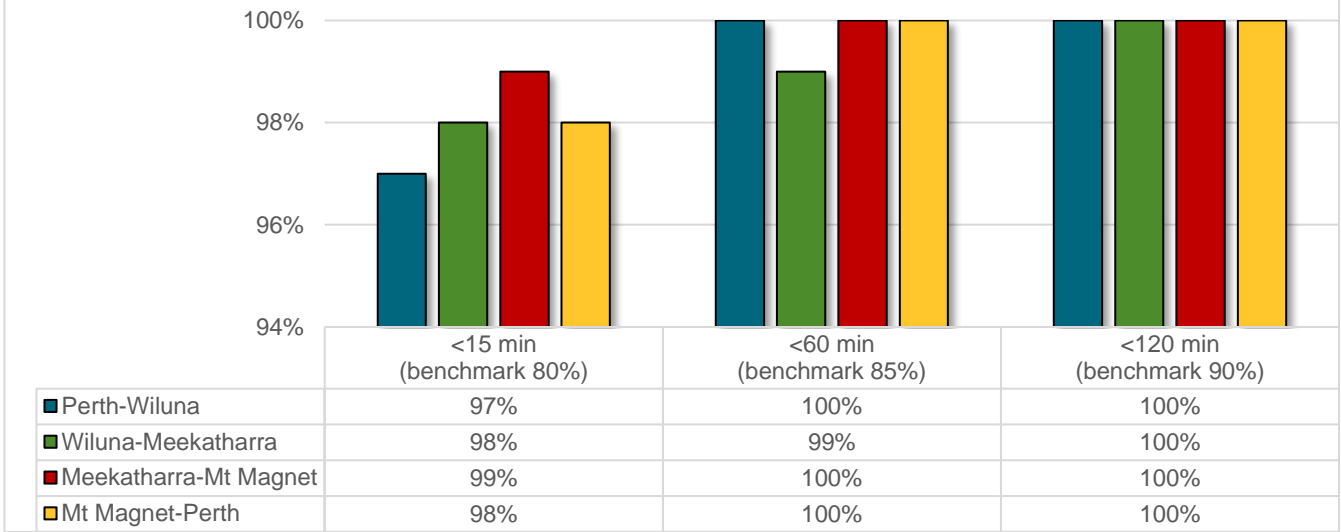
OTP Benchmarks

Under the Deed of Agreement with the State, Skippers is required to meet or exceed the following for aircraft departures and arrivals:

- 80% controllable OTP within 15 minutes of scheduled departure and arrival times;
- 85% controllable OTP within 60 minutes of scheduled departure and arrival times; and
- 90% controllable OTP within 120 minutes of scheduled departure and arrival times.



Graph 4: Controllable On Time Performance
 12-months - 2023/24 Financial Year
 Perth-Wiluna-Meekatharra-Mt Magnet Air Route



Airfares

Maximum Fully-flexible (Y) Airfare (one-way)

Airfare Component	Laverton	Leonora	Meekatharra	Mount Magnet	Wiluna
Base Fare (ex GST)	\$417.56	\$359.38	\$344.83	\$266.29	\$382.11
Perth Airport Tax	\$26.07	\$26.07	\$26.07	\$26.07	\$26.07
Regional Airport Tax	\$11.82	\$13.64	\$13.64	\$15.82	\$29.09
<i>Total Taxes, Charges and Fees</i>	<i>\$37.89</i>	<i>\$39.71</i>	<i>\$39.71</i>	<i>\$41.89</i>	<i>\$55.16</i>
GST on Y fare and airport fees	\$45.55	\$39.91	\$38.46	\$30.82	\$43.73
Maximum Fully Flexible (Y) Airfare	\$501.00	\$439.00	\$423.00	\$339.00	\$481.00

Discounted Airfares (one-way, including airport fees)

Airfare Type	Laverton	Leonora	Meekatharra	Mount Magnet	Wiluna
Skippers Standby Airfare	\$261.00	\$235.51	\$241.00	\$234.00	\$246.00
Regional Zone Cap Airfare	\$199.00	\$199.00	\$199.00	\$199.00	\$199.00

Skippers Standby Airfare

The Standby Airfare is available only from 13 hours prior to flight departure time, subject to seat availability. Visit the Skippers website for fare conditions. To book passengers should contact Skippers reservations on 1300 729 924.

Regional Airfare Zone Cap

The Regional Airfare Zone Cap scheme is a joint initiative between the State Government and airlines, including Skippers. The scheme is until December 2025.

The one-way Zone Cap fare is \$199.00 on the Perth-Northern Goldfields air routes, inclusive of airport charges/GST.

The Zone Cap fare is available for passengers:

- Booking a return trip into Perth; and
- Who are residents of Laverton, Leonora, Meekatharra, Mount Magnet and Wiluna booking a trip for personal reasons.

The Zone Cap fare:

- Allows at least one flight change free of charge until 60 minutes before scheduled departure.
- Can be purchased online via [Book A Flight - Skippers Aviation](#)

For details on the Terms & Conditions of Carriage visit [Terms & Conditions of Carriage - Skippers Aviation](#). More details about the scheme are at www.farego.gov.wa.au



Booking and Service Surcharges

Aircraft Upgrade Procedure

Passenger loads are monitored by Skippers Aviation in the lead up to the flight. If required, an aircraft can be upgraded up to 3 weeks before the flight. In addition, if passengers contact Skippers reservation line on 1300 729 924 they can be placed on a waitlist. If the number of people on the waitlist grows to a number where a larger aircraft would be viable for the airline, Skippers will then upgrade the aircraft depending on aircraft availability.

Baggage Allowance

The Skippers baggage allowance on the air routes is:

- 15kg in total inclusive of checked hand luggage on the Perth-Northern Goldfields air routes.
- Excess baggage over the abovementioned allowances can be carried subject to:
 - the aircraft not exceeding the regulatory maximum take-off weight; and
 - payment of an excess baggage charge.

Air Freight

Skippers carries air freight (excluding dangerous goods) on the RPT air service when capacity allows. The Perth-Northern Goldfields air services are passenger transport air services and priority is given to passengers and passenger baggage. All air freight is consigned with Skippers Aviation.

Skippers prioritises checked baggage and freight as follows:

- checked baggage within the checked baggage weight allowance;
- urgent medical freight;
- excess checked baggage; and
- non-urgent freight.

Skippers Cancelled/Delayed Flight Notification

If a Skippers aircraft is delayed or cancelled, Skippers announces the delay/cancellation within the airport terminal and calls any passengers who are not within the terminal. If the aircraft is delayed and passengers are within the terminal, light refreshments are offered to all passengers within the terminal. If the aircraft is significantly delayed exceeding 90 minutes, cancelled passengers have the option of a full refund. Customers can also phone Skippers Reservations on 1300 729 924 to check the status of a flight.

Customer Service

For all customer service enquiries, including feedback and complaints, Skippers can be contacted by phone on 1300 729 924 or by email on reservations@skippers.com.au.

Perth-Northern Goldfields RPT Air Service Schedule

Perth-Laverton-Leonora Air Route

MONDAY					TUESDAY					WEDNESDAY				
FLT	DEP	FROM	TO	ARR	FLT	DEP	FROM	TO	ARR	FLT	DEP	FROM	TO	ARR
HK1931	0830	PER	LVO	1025	No Service					HK1931	0830	PER	LVO	1025
	1050	LVO	LNO	1125							1050	LVO	LNO	1125
HK1932	1200	LNO	PER	1350						HK1932	1200	LNO	PER	1350
THURSDAY					FRIDAY					SATURDAY				
FLT	DEP	FROM	TO	ARR	FLT	DEP	FROM	TO	ARR	FLT	DEP	FROM	TO	ARR
No Service					HK1932	1300	PER	LVO	1455	No Service				
						1520	LVO	LNO	1555					
					HK1932	1630	LNO	PER	1820	SUNDAY				
No service														

Perth-Wiluna-Meekatharra-Mount Magnet Air Route

MONDAY					TUESDAY					WEDNESDAY				
FLT	DEP	FROM	TO	ARR	FLT	DEP	FROM	TO	ARR	FLT	DEP	FROM	TO	ARR
PY3032	0835	MMG	PER	1000	No Service					HK1935	0800	PER	WUN	0955
PY3033	1430	PER	MMG	1550							1020	WUN	MKR	1100
HK1935	0800	PER	WUN	0955							1135	MKR	MMG	1210
	1020	WUN	MKR	1100						HK1936	1235	MMG	PER	1400
	1135	MKR	PER	1330										
THURSDAY					FRIDAY					SATURDAY				
FLT	DEP	FROM	TO	ARR	FLT	DEP	FROM	TO	ARR	FLT	DEP	FROM	TO	ARR
PY3032	0835	MMG	PER	1000	PY3032	0835	MMG	PER	1000	No Service				
PY3033	1430	PER	MMG	1550	PY3033	1430	PER	MMG	1550					
					HK1935	1100	PER	WUN	1255	No Service				
						1320	WUN	MKR	1400					
						1435	MKR	PER	1630					
SUNDAY														
No Service														

Note: Services shown in yellow are direct flights Mt Magnet-Perth return.