



Questions and Answers

Demerit Points

How long does it take for my demerit points to be recorded?

Demerit points accrued for traffic offences committed in WA are recorded within 48 hours of the Infringement or a Final Demand for Payment being paid, the Infringement being registered with the Department of Justice's Fines Enforcement Registry (FER) if unpaid or the same day as a court hearing if convicted of the offence.

How do I pay my Traffic Infringement Notice or Final Demand?

Payment options are listed on your Traffic Infringement Notice. You can also pay your Traffic Infringement Notice (excluding an on the spot infringement issued roadside by a Police Officer) or Final Demand for Payment by visiting the WA Police website and selecting 'Police Direct On-Line Services/Infringement Payments and Enquiries/Traffic Infringements'.

How do I dispute a Traffic Infringement Notice?

You must contact the WA Police Infringement Management and Operations section on (08) 9374 4555.

I was not driving the vehicle at the time of the offence.

Contact the WA Police Infringement Management and Operations section on (08) 9374 4555.

Viewing an image of a driver for a Traffic Infringement Notice:

You can view the photograph by visiting the WA Police website and selecting 'Police Direct/Payment and Enquiries/Traffic Infringements/Traffic Infringement Notice. If the photograph is not available for viewing, or you require a copy of an infringement, contact Infringement Management and Operations on (08) 9374 4555.

How can I find out how many demerit points I have accrued?

You can access the Department of Transport online demerit point check or call 1300 720 111.

You need to ensure that the Department has your correct address details. Refer to the Change my address web page if you have recently changed your address.

When do demerit points expire?

Demerit points expire three years from the date of the offence unless you accrue 12 or more points (4 or 8 in the case of a novice driver) within a three year period and an Excessive Demerit Points Notice is issued for service.

I have accrued 12 or more demerit points but have not been served with a demerit point notice. What do I do?

The Department will send you notification requesting

you to attend a Driver and Vehicle Services (DVS) centre to have an Excessive Demerit Points Notice served.

If you do not respond to the notification the notice will be lodged with Australia Post for service under the Secure Collect mail delivery service or lodged with a contracted service delivery agent.

If you have not received notification contact (08) 9320 4500.

I am no longer residing in WA and received notification I have accrued 12 or more demerit points. What do I do?

Email LCS@transport.wa.gov.au who will discuss arrangements for the service of a notice (Only applies if you are now residing permanently in another Australian State or Territory and does not apply if you are residing overseas).

When does a demerit point disqualification start once I have exceeded my permissible number of demerit points?

You must be personally served with a demerit point notice before this can take effect. You may be eligible to elect a 12 month 'good behaviour period' (GBP) once the notice is served and continue driving in lieu of serving a period of disqualification.

Your disqualification period or GBP will commence 28 days after service of the notice provided you are not already disqualified or serving another GBP.

Check with the Department of Justice eCourts portal (select 'View My Fines/Infringements') to ensure a licence suspension order has not been enforced for outstanding fines as this will delay the start date of your disqualification or GBP. Ensure you have details of FER Case Number or Infringement Number before accessing the portal.

What happens if I am on a GBP and commit a traffic offence where the demerit point penalty is two or more?

This is a breach of the GBP conditions and you will be required to serve disqualification period double that stated in the original notice. Your disqualification period for a breach will not start until a Disqualification (Breach) Notice is served on you.

What happens if I am convicted by a Court and disqualified for a traffic offence committed while on a GBP?

The court imposed disqualification order will commence immediately in most instances.

A Disqualification (Breach) Notice will be served on you and you must serve a period of disqualification double that stated in the original notice served on you. Your disqualification period will commence the following day provided you are not already serving a disqualification period or subject to another GBP previously elected.

Contact the Department on 13 11 56 to check the status of your driver's licence in these circumstances.

I hold a provisional driver's licence and have committed a traffic offence that carries a demerit point penalty. How many demerit points can I accrue?

If you have held a provisional driver's licence for a period of less than 1 year you will be served with a demerit points notice if you accrue 4 or more demerit points.

If you have held a provisional driver's licence for a period over 1 year but less than 2 years you will be served with a demerit points notice if you accrue 8 or more demerit points.

Your provisional driver's licence may be cancelled when the demerit period disqualification takes effect. You must make application for the reissue of your cancelled driver's licence when your disqualification period has ended.

You are not eligible to drive until your cancelled provisional driver's licence has been reissued. The Police may charge you with a traffic offence which will result in a court hearing and may result in the impoundment of your vehicle.

I hold a provisional licence and have been issued with a Traffic Infringement Notice for an offence of 'careless driving'. What do I need to do?

Your provisional licence may be cancelled when the infringement is paid or referred to FER. You will be subject to a 3 month period of disqualification effective from the date of payment.

You must make application for the reissue of your cancelled driver's licence once your disqualification period has ended. For further information contact (08) 9320 4500.

I hold only hold a learner's permit and have committed a traffic offence which carries a demerit point penalty. How many demerit points can I accrue?

If you hold a learner's permit and have never held a driver's licence you will be issued and served with a demerit points notice if you accrue 4 or more demerit points.

Your learner's permit will be suspended and you will be disqualified from holding or obtaining a driver's licence for three months commencing 28 days after service of a demerit point notice.

If my provisional driver's licence is cancelled what do I need to do to get my licence back?

You cannot drive until your cancelled driver's licence has been reissued. You must attend a DVS centre or agent site in a regional area, together with primary and secondary identification to make application for the reissue of your cancelled driver's licence once your disqualification period has ended.

You will be required to pay an application and renewal fee before your licence can be issued.

Can I apply for an extraordinary licence for a demerit disqualification?

No, a person subject to a demerit period disqualification cannot make application to a Court for the grant of an extraordinary licence.

How do I get a record of my traffic infringements ?

Visit the Western Australia Police Force website for more information about obtaining a record of traffic infringement notices issued to you.

How do I get a copy of demerit point notices served on me for my insurance company.

You will need to attend a DVS centre with primary and secondary identification and complete a 'Request for a Certified Copy of Excessive Demerit Points Notice' form. A fee is payable.

How can I find out if my driver's licence has been suspended for the non-payment of a fine or infringement?

Visit the WA Department of Justice eCourts portal select 'View My Fines/Infringements'. Enter requested information to access the details. Ensure that you have the FER case number or Infringement Number with you before accessing the portal as this and other identifying information is required.