



FAQs

Old4New Lifejacket Program

How much will a lifejacket cost as part of the upgrade program?

A significant discount is available on lifejackets purchased through the upgrade program. The Ultra lifejacket is a new generation lifejacket. They are slim fitting, light weight and comfortable. The lifejackets can be purchased for the discounted price of \$65. Remember, there are a limited number of lifejackets available for purchase at each metropolitan location. After that, \$15 discount vouchers will be available to be used at participating retail stores.

What sort of lifejacket do I get when I trade in my old one?

The lifejackets available for purchase via our campaign partners, the Royal Life Saving Society of WA are the Ultra lifejacket. These are level 150 (compliant for offshore use), slim fitting, automatic inflatable jackets. If you are using your \$15 discount voucher to purchase a lifejacket from a participating retailer, you will have more choice about what to purchase. Be sure to speak with staff in store to make sure you are getting the right lifejacket for you and your boating needs.

Is there a limit on the number of lifejackets I can upgrade?

Yes. You can purchase up to two lifejackets when you exchange your old lifejackets at any of the metropolitan locations. If you wish to upgrade more than two, you can exchange additional lifejackets for a \$15 voucher (per jacket) to be used at any participating retail store.

REMEMBER there is a limited number of lifejackets and vouchers per event and it will work on a first come, first served basis.

How does the voucher system work?

In order to receive a \$15 voucher you must exchange it for an old, damaged or obsolete lifejacket. The voucher can be used at any participating retail store (see list on the Department of Transport website) for the purchase of a new lifejacket. The retailer will take \$15 off their Recommended Retail Price of the lifejacket when you hand in your voucher. Vouchers are valid for up to 30 days following the upgrade event.

Do I need to trade in an old lifejacket in exchange for a voucher or new lifejacket?

Yes, the aim of the upgrade program is to remove old, damaged and obsolete lifejackets from the boating environment. The good news is, new generation lifejackets are available from many retailers. You can find a list of participating retailers who have joined our partnership program to accept discount vouchers, promote lifejacket awareness and sell new generation lifejackets on the Department of Transport website.

How can I pay for my new lifejacket if I am lucky enough to upgrade one at one of your locations?

You can pay cash or Eftpos on the day.

Do I need to attend an Old4New event to receive a voucher?

Yes. The event is designed to remove old, damaged and obsolete lifejackets as well as educate the boating community on wearing and how to service a lifejacket.