



On-demand Transport Fact Sheet

Passenger Transport Vehicles On-demand Rank or Hail (taxi)

What is a Passenger Transport Vehicle authorisation?

A Passenger Transport Vehicle (PTV) authorisation allows a vehicle to be used to provide a passenger transport service, including on-demand transport.

Anyone can apply for a PTV authorisation. There are no limits to when and where PTVs can operate or how many authorisations someone can hold.

There are four categories of PTV authorisation:

- On-demand Rank or Hail (OD-RH) (also known as taxis);
- On-demand Charter (OD-C);
- Regular Passenger Transport; and
- Tourism Passenger Transport.

Vehicles with a PTV OD-RH authorisation can ply or tout for hire on a road or in another place accessible to the public. This means drivers can offer trips to people on the side of the road or within a public space.

Vehicles with a PTV OD-RH authorisation can also undertake charter work.

Vehicles with a PTV OD-RH authorisation can also apply for Regular Passenger Transport and/or Tourism Passenger Transport categories to be attached to their authorisation at no extra cost.

Applications for PTV authorisation can only be made online via DoTDirect.

What fees apply to PTV authorisations?

When applying for a PTV authorisation, you can elect from a one, three, six or 12-month authorisation to cater to seasonal demand.

You will need to pay (per vehicle):

- an application fee; and
- the relevant authorisation fee for the period selected.

Note: One month authorisations cannot be renewed.

Up-to-date fees are available on the DoT website:
www.transport.wa.gov.au/OdTFees

What equipment is required for a PTV OD-RH?

To operate a PTV OD-RH, the **exterior** of your vehicle will need to have the following things:

- Markings that indicate it is an OD-RH vehicle – this may include being marked as a taxi.
- A roof sign and roof light that is lit only when the vehicle is available for hire and which is clearly visible in daylight.
- External livery with the ODBS contact details.
- A fare schedule in the approved form that is clearly visible from the outside of the front passenger window and from the front passenger seat and includes the authorised On-demand Booking Service (ODBS) name.
- Signage that alerts passengers that they may be under camera surveillance while in the vehicle.
- Taxi plates affixed to the vehicle.

Note: New PTV OD-RH authorisations will be issued with taxi plates. When applying for a PTV OD-RH authorisation, the authorisation holder must also declare that they undertake to attach raised lettering upon receipt of the taxi plate.

The vehicle **interior** requires:

- A working fare calculation device (meter) that has been installed in accordance with the manufacturer's instructions and is clearly visible to passengers;
- A camera surveillance unit (CSU) and related signage that alerts passengers that they may be under camera surveillance while in the vehicle, that meets the current *CSU Standards*.
- A fare schedule, including the name of the ODBS, that is visible from outside through the front passenger window and inside from the front passenger seat.
- Signage indicating the details of the authorised ODBS including name, authorisation number and contact details, clearly visible to any passenger.
- A clearly visible driver ID.

PTV authorisation holders must also ensure the vehicle is properly maintained.

What plates will my PTV OD-RH have?

A PTV OD-RH must have taxi plates affixed.

Applicants for new PTV OD-RH authorisations will be issued taxi plates upon payment of the application.

These will need to be collected from a Driver and Vehicle Services Centre or regional office and affixed to the vehicle for the authorisation to be valid.



What are the driver ID requirements for PTV OD-RH?

If you drive a PTV and accept bookings, you will be required to display a driver ID. This is separate to a driver's licence.

If you drive a PTV OD-RH, you must display your driver ID document so it is visible to all passengers in the vehicle.

The ID document for taxi drivers must contain a photograph of you (the driver), your first name and your driver ID number. Existing driver ID cards meet these requirements.



The Department of Transport (DoT) will continue to provide taxi driver ID cards until mid-2020 when new driver authorisations come into place.

What information does a fare schedule need to include?

A fare schedule must:

- contain the name of the ODBS it applies to;
- be printed (not handwritten), written in English, display Australian currency and round cents to two decimal places;
- be displayed in the vehicle in a position where it is clearly visible from the outside of the front passenger window and from the front passenger seat;

- state the relevant rates and amounts in Schedule 4 or 5 of the *Transport (Road Passenger Services) Regulations 2020* and any other charges that may be applied; and
- outline any applicable Levy and GST charges.

Can I drive for multiple ODBSs?

Yes, you can drive for multiple ODBSs, however signage that meets the regulations will need to be displayed for all of them.

You can display signage for multiple ODBSs simultaneously and do not need to take it down between jobs.

Your authorised ODBS may have their own rules around multi-affiliation – you are encouraged to discuss this with them.

Under the legislation, you are able to do charter services with a PTV OD-RH, however individual ODBSs may have their own policies around this.

What if I take private bookings or do rank or hail work?

Just having a PTV authorisation is not enough to take private bookings or do rank or hail work – you will need an ODBS authorisation or association arrangement with an authorised ODBS as well.

If you have an association arrangement with an authorised ODBS, it may not cover all of your bookings (e.g. private bookings) – if you're unsure, check with your booking service.

What type of driver authorisation is required?

You will need a Passenger Transport Driver (PTD) authorisation if you are driving passengers for hire or reward. These are valid for 12 months and allow the holder to operate state-wide. More information is available on the DoT website:

www.transport.wa.gov.au/PTDhome

Find out more about PTVs

<https://www.transport.wa.gov.au/PTVhome>

On-demand Transport, Department of Transport, Western Australia

Tel: 1300 660 147 · Email: ondemandtransport@transport.wa.gov.au · Web: www.transport.wa.gov.au/ondemandtransport

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