



On-demand Transport Fact Sheet

Do I need a passenger transport driver authorisation?

A passenger transport driver (PTD) authorisation is an annual authorisation that permits a person to drive a vehicle for hire or reward. If you are driving passengers as part of your paid or volunteer work, you may be driving for hire or reward and therefore need a PTD authorisation.

The Department of Transport (DoT) does not mandate who must have a PTD authorisation. It is up to you, as the driver's licence holder, to consider your intended purpose in driving a vehicle.

What is hire or reward?

You are generally driving for hire or reward if:

- the passengers or hirers of the vehicle have paid, or are required to pay, an amount to use the service; or
- you get paid to drive the vehicle as a primary part of your job, even if the passengers aren't paying for the service; or
- you get paid directly by the passengers for the service.

Please note: the below information is provided as a guide only. You should consider your personal circumstances carefully in determining whether or not you require a PTD authorisation.

Type of transport for hire or reward	Example service
Passengers are paying for the service directly to you as the driver or to a booking service or hirer.	<ul style="list-style-type: none"> • On-demand passenger transport, including taxi, premium charter, limousine, rideshare, and contracted charter for mine sites and in-bound tours. • Dial-a-skipper services.
Passengers are paying for the service as they board or book tickets or through other fees.	<ul style="list-style-type: none"> • Regular passenger transport services (e.g. timetabled bus). • Tourism passenger transport service. • School bus services.
Passengers are not paying for the transport service, but you are paid to drive as a main part of your job.	<ul style="list-style-type: none"> • Community transport service as an employee of the local government or religious, educational, recreational or sporting establishment. • Free city CAT bus. • Courtesy shuttle service.
Passengers are paying a contribution to trip costs as part of a car pooling arrangement where you are the driver, and there are more than 9 people in the vehicle including the driver.	<ul style="list-style-type: none"> • Private car pool arrangement with more than 9 people in the vehicle, including driver.
You are driving on a volunteer basis, but the passengers are paying for the service.	<ul style="list-style-type: none"> • Community transport service – e.g. senior citizens shopping transport that charges a fee.

What is not hire or reward?

You are generally **not** driving for hire or reward if:

- You are driving in a volunteer capacity (not paid or otherwise rewarded) and neither the passengers or hirer have paid in any way.
- You are driving in a volunteer capacity and the amount being paid by the passengers only covers the running costs of the vehicle, prescribed at 68 cents per kilometre.
- You are employed by the provider of the transport service but your main duties do not generally include the driving (i.e. the driving is incidental to what you are normally paid to do).
- You are driving in the course of providing or operating a child care service or as part of your employment in a child care service.
- You are driving in a car pooling situation with 9 or less people in the vehicle, including the driver (provided the vehicle is provided by the driver), and:
 - the driver would be undertaking the journey anyway;
 - the driver or any other person do not ply or tout for the passengers; and
 - the driver or any other person do not make a profit from the passengers' payments.

Do I need a PTD authorisation?

I'm a teacher and drive students occasionally

School travel is generally considered for hire or reward as the transport is often part of the school's offering (i.e. while not paid directly by school students, it is part of the school fees or other remuneration the school gets for its services).

People are only considered to be driving for hire or reward if the driving is more than an incidental part of their general employment duties. It is not related to how frequently the driving might occur.

Schools need to determine whether individual teachers, education support or general staff members who transport students as part of their school duties do so as a main part of their duties or if it is merely incidental to their main role. If their main role is to teach, it is unlikely that a PTD authorisation is required.

I'm driving passengers as a volunteer

In general, you are considered to be driving passengers for hire or reward if:

- the amount you receive or intend to receive is higher than 68 cents per kilometre; or
- the transport is provided for free but with a view to gaining or maintaining customers or other commercial advantage.

This means that:

- while you may not be paid directly, if you receive other remuneration such as fuel reimbursement, paid meals or gifts and the value of this is higher than 68 cents per kilometre driven, the driving counts as hire or reward; and
- even if the service is provided for free, it counts as hire or reward if providing the free service influences people to choose you over a competitor.

You are not considered to be driving for hire or reward if you are driving passengers as part of your role as a volunteer, but the driving is an incidental part of your volunteer work.

If you are regularly transporting passengers as part of your volunteer duties, then you are likely driving for hire or reward and will need a PTD authorisation.

I transport prisoners as part of my job

If you are employed by the Department of Justice (DoJ) and transfer prisoners as part of your role, you are carrying out DoJ's statutory functions. The transport is not considered for hire or reward and a PTD authorisation is not needed.

If you are employed under a contract arrangement to transport prisoners, this transport is considered for hire or reward as the contracted organisation is receiving "reward" from DoJ for delivering the service. Contracted drivers will require a PTD authorisation.



Read more

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