



# Taxi User Subsidy Scheme

## How we are changing the scheme

Easy Read version



## How to use this document



The Government of Western Australia  
Department of Transport wrote this document.

When you see the word 'we', it means  
the Government of Western Australian  
Department of Transport.



We wrote this document in an easy to read way.

We use pictures to explain some ideas.



This is an Easy Read summary of a page on  
our website.

This means it only includes the most  
important ideas.



You can find the page on our website.

[www.transport.wa.gov.au/tussupdates](http://www.transport.wa.gov.au/tussupdates)



You can ask for help to read this document.

A friend, family member or support person might be  
able to help you.

## What is this document about?

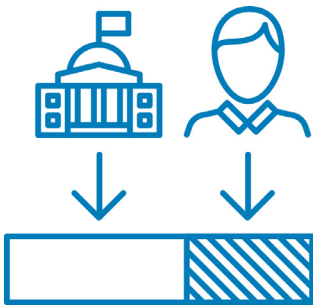


We run a program called the Taxi User Subsidy Scheme.

In this document we call it TUSS.



TUSS supports some people with disability by helping to pay for taxi services.



This means we pay for part of your taxi trip.

And you only have to pay what is left over.



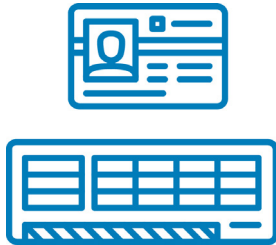
We want to make TUSS:

- easier to use
- work faster.



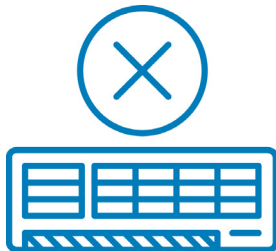
This document explains how we are changing TUSS.

## How is TUSS changing?



When you pay for a taxi with TUSS, you use:

- a TUSS card
- and
- paper vouchers.



When we start changing TUSS, you won't use paper vouchers anymore.

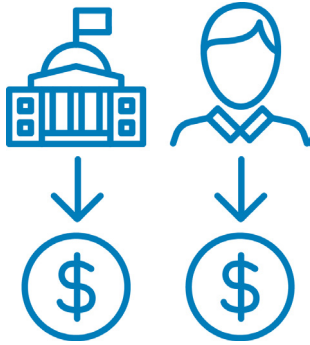


Instead, we will give you a new TUSS card.



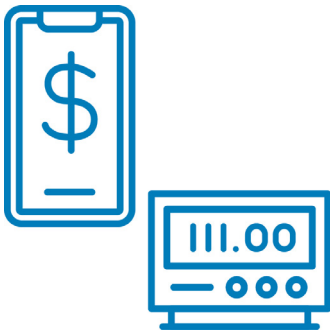
Your taxi driver will scan your new TUSS card at the:

- start of your trip
- end of your trip.



This will help your driver to check how much money:

- we will pay
- you will pay.



You can ask your driver to show you this information on a phone or taxi meter.



A taxi meter is a computer that tells you how much your trip costs.

## When will TUSS be changing?



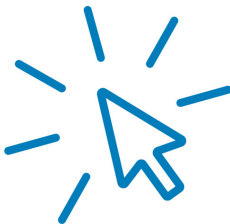
We will start changing TUSS at the end of 2024.



And we will keep checking TUSS to make sure everything works well.



We will keep sharing information about our work.



You can find more information on our website.

[www.transport.wa.gov.au/tussupdates](http://www.transport.wa.gov.au/tussupdates)

## Contact us

You can contact us for more information.



You can call us on **13 11 56**

And choose option 4 for on-demand transport.



You can send us an email.

[tussupdates@transport.wa.gov.au](mailto:tussupdates@transport.wa.gov.au)



You can visit our website.

[www.transport.wa.gov.au/tussupdates](http://www.transport.wa.gov.au/tussupdates)



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