



Meeting minutes

On-demand Transport Industry Reference Group

Meeting 6 | 3 September 2024

Agenda items

#	Item
1.	Welcome and attendance
	<ul style="list-style-type: none">• New representatives from Uber and Swan Taxis introduced.
2.	Actioned items from last meeting
2.1.	<ul style="list-style-type: none">• Clarification provided on signage requirements in Victoria and how they compare to WA.• Information sharing for NOCCs: update in State of the Industry item #4.2.• Stretch limousine signage added to the agenda for this meeting.• DoT shared information from the ATO regarding tax requirements for ODBSs.• Fatigue added to the agenda for this meeting.
3.	Department of Transport (DoT) update
3.1.	<ul style="list-style-type: none">• Regulatory amendments<ul style="list-style-type: none">○ Working with the legislative drafters, updating references where standards and amounts have changed.○ Drafting for the introduction of the digital subsidy card underway.
3.2.	<ul style="list-style-type: none">• Passenger Transport Subsidy Scheme (PTSS) project (TUSS reform)<ul style="list-style-type: none">○ Small pilot in early December 2024.○ New PTSS card distribution to existing participants in late January 2025.○ DoT will share information about what the mobile app looks like and how to use it in the coming months.

3.3.	<ul style="list-style-type: none"> • Perth Airport rank meeting <ul style="list-style-type: none"> ○ Airport advised on ongoing work, moving ranks and building a new carpark. ○ DoT to send a link on the information in the next industry newsletter.
3.4.	<ul style="list-style-type: none"> • Ageing Well Convention <ul style="list-style-type: none"> ○ OdT attended the recent Ageing Well Convention and engaged positively with the community, particularly around PTSS.
3.5.	<ul style="list-style-type: none"> • WAV Grants <ul style="list-style-type: none"> ○ Both the WAV Modification Grant and the Regional WAV Taxi Service Grant will be launching in September. Applications will be open for four weeks. ○ The Regional WAV Taxi Service Grant scheme will be open statewide. ○ There will be a second round of both grants in early 2025.
4.	Items raised by members
4.1.	<ul style="list-style-type: none"> • Stretch limo signage <ul style="list-style-type: none"> ○ Discussion of possible requirement for all limousine advertising to include the ODBS number to help identify unauthorised operators. ○ DoT clarified that if a business name does not appear in the ODBS look-up Check your on-demand transport provider is authorised, then that business name has not been provided by the ODBS as being associated with an authorised booking service. ○ DoT action to provide information about how to report unauthorised operators advertising on social media. ○ DoT to consider how regulation around advertising could help combat unauthorised operators.
4.2.	<ul style="list-style-type: none"> • State of the industry update <ul style="list-style-type: none"> ○ DoT clarified that alleged driver conduct (ADC) reports are included in the state of the industry summary on the website under the subcategory of Driver Conduct: Other. ○ DoT to investigate what is included in the Driver Conduct: Other category and whether any of this data can be shared.
4.3.	<ul style="list-style-type: none"> • Fatigue management <ul style="list-style-type: none"> ○ Data about driver fatigue in the rideshare industry shared. ○ Concerns raised about the impact of fatigue and how this can be regulated. ○ DoT clarified that in WA fatigue is regulated by the Department of Energy Mines and Industry (WorkSafe). ○ Members shared how fatigue is managed in their organisations. ○ DoT will consider how best to incorporate further discussions of fatigue management into future meetings.

5.	Industry updates to the group
5.1.	<ul style="list-style-type: none"> Nothing raised.
6.	Other Business
6.1.	<ul style="list-style-type: none"> Nothing raised.
7.	Proposed schedule of meetings
	Proposed meetings agreed: <ul style="list-style-type: none"> Tuesday 3 December 2024 (11:00 am) Tuesday 4 March 2024 (11:00 am)
8.	Meeting closed

Actions summary

#	Action
1.	DoT to share link to Perth Airport updates in next industry newsletter.
2.	DoT to provide feedback on unauthorised limousine operators from the compliance team when it is received.
3.	DoT to provide information about how to report unauthorised operators advertising on social media.
4.	DoT to consider how regulation around advertising could help combat unauthorised operators.
5.	DoT to investigate what comes under 'Driver Conduct: Other' and whether any of this data can be shared.
6.	DoT to consider how best to incorporate further discussions on fatigue management into future meetings.