



Travelling interstate

Taxi User Subsidy Scheme fact sheet

If you are a Western Australian Taxi User Subsidy Scheme (TUSS) participant, you are entitled to your normal subsidy when travelling in another state of Australia.

To claim your subsidy interstate, you need to get a TUSS Interstate Voucher Book – you can order this from On-demand Transport, Department of Transport.

- Phone: 13 11 56
- Email: ondemandtransport@transport.wa.gov.au

When travelling interstate, make sure that:

- your TUSS participant card is valid; and
- you have your TUSS participant card with you.

When you start your journey, you must present both your TUSS participant card and interstate voucher book to the taxi driver.

Taxi drivers must accept your TUSS Interstate vouchers. If you experience any difficulties using your interstate vouchers, contact the taxi company or the state's governing body at the time of your travel. Make sure to include information such as:

- the driver's ID number;
- the taxi plate number; and
- the driver's name (if possible).

Whilst taxi drivers must accept TUSS Interstate vouchers, they may refuse to accept your normal WA TUSS vouchers.

If you do not use the TUSS Interstate vouchers when travelling outside Western Australia, you may be required to pay the full taxi fare. DoT will not be able to reimburse you for your trip when you return to WA.

Find out more about TUSS on the Department of Transport website: www.transport.wa.gov.au/tuss

Taxi subsidies in each state

State/territory	Scheme name	Phone number
Australian Capital Territory	Taxi Subsidy Scheme	(02) 6207 0028
New South Wales	Taxi Transport Subsidy Scheme	1800 200 592
Northern Territory	Transport Subsidy Scheme	(08) 8924 7043
Queensland	Taxi Subsidy Scheme	1300 134 755
South Australia	South Australian Transport Subsidy Scheme	1300 360 840
Tasmania	Taxi Subsidy Program	(03) 6166 3349
Victoria	Multi Purpose Taxi Program	1800 638 802

Contact

On-demand Transport, Department of Transport, Western Australia

Tel: 13 11 56 Email: ondemandtransport@transport.wa.gov.au Web: www.transport.wa.gov.au/odt

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